I. General, Coverage

(1) These General Terms and Conditions of Sale are valid exclusively. Contrary conditions of the ordering party or conditions differing from these General Terms and Conditions of Sale shall not be effective, except in cases where there has been an explicit consent as to their validity. These General Terms and Conditions of Sale are also valid even if despite knowledge of conditions of the ordering party contrary to or differing from these General Terms and Conditions of Sale the delivery is executed without prejudice.

(2) The entirety of all agreements, conditions, and considerations between PI and the Customer relating to execution of this agreement is contained herein. These General Terms and Conditions of Sale are only valid in relation to companies and legal entities as set forth in § 13 BGB and § 310 BGB.

II. Offer, Documentation, Order Contracts

(1) PI's offers are non-binding unless the order confirmation contains clauses stipulating otherwise. Based on these General Terms and Conditions of Sale, orders placed with PI shall only be deemed contractual after they have been confirmed in writing by PI or after PI has commenced with the fulfillment of the contractual work or deliveries. Ancillary agreements and amendments must be confirmed in writing by PI.

(2) PI is freed of its performance obligation even in case of confirmed orders under circumstances where the delivery or partial delivery is made impossible by unpredictable circumstances outside PI's responsibility. Such reasons may be regulatory orders, higher power or supplies delivered late or faulty.

(3) Documentation relating to offers such as pictures, drawings, as well as weight and measure specifications are only approximations unless they are expressly specified as binding. Quotes, drawings, and other documentation remain PI's property; they must not be made available to third parties. If plans marked as confidential are provided by the Customer, PI agrees to make them available to third parties only with the Customer's express consent.

III. Pricing, Payment Conditions

(1) Unless otherwise provided in the order confirmation the prices are FOB factory prices, not including shipping from Karlsruhe or – at the discretion of PI – from the nearest airport. Orders which do not explicitly specify prices are calculated based on the list prices valid on the day of delivery. Prices not including customs fees ("ohne Zoll") are subject to timely presentation of a customs waiver and to approval by the customs agency.

(2) Prices do not include the legally required Value-Added Tax (VAT or "MwSt"). The VAT shall be itemized separately on the bill at the rate in effect on the billing date.

(3) The Customer shall be deemed in default if it fails to remit payments due the latest 30 days after receipt of the invoice or any payment due notice equivalent. It remains within PI's discretion to effect such default at an earlier time by sending a reminder letter. Contrary to paragraphs 1 and 2 of this Article, the Customer shall be in default also in such cases where it is agreed that the sales price is to be paid on a specified date and the Customer fails to remit its payment by that date. Invoices are due without discounts. Delivery may be made against pre-payment or COD, especially for first-time orders or orders over a certain amount.

(4) Payments shall be considered made only at such time when PI has actual access to the monies involved.

(5) The Customer may deduct counter claims [from its payments] only after they have been determined undisputed and legally binding. In such a case the Customer is additionally entitled to exercise its right to withhold payment to the extent that its counter claim relates to the same contract.

(6) Without prejudice against further claims by PI the Customer in case of payment default shall pay interest to PI of 5% above the current base rate of the European Central Bank.

(7) Delivery of open orders may be made contingent upon timely presentation of a customs waiver and to approval by the customs agency.

IV. Delivery Times

(1) The delivery time commences with the date of mailing the order confirmation but not before supplying the documentation to be provided by the Customer such as permits, releases, and not before receipt of any agreed down payment.

(2) The delivery time shall be considered met if the merchandise ordered has left the factory or the Customer has been notified of the merchandise being ready for shipment by the delivery due date.

(3) The delivery time shall be extended appropriately in case of labor disputes especially such as strikes and lockouts, as well as in case of unexpected events outside the influence of PI, provided such hindrances are proven to have a significant influence on the completion or delivery of the merchandise ordered. The same also applies if such circumstances arise at PI's suppliers. PI shall further not be held liable for the above circumstances if they occur during an already existing delivery delay. In important cases PI will notify the Customer of the beginning and end of such hindrances as soon as possible.

(4) In case of a delay on the part of PI and after setting a fulfillment period of another 4 weeks, the Customer may rescind the contract or in such cases where the Customer has suffered damages due to a delay caused by PI may claim damages excluding any further claims. Such delay damages amount to one half of one percent per week of the delay but may total no more than five percent of the value of that part of the total order which due to the delay could not be used in time or not in the manner contracted for. These limitations apply only in case of simple negligence. PI is not liable for damages if they would have also occurred in case of a timely delivery.

(5) If the shipment is delayed upon request of the Customer the costs arising in connection with the storage at the PI factory but at least one half of one percent of the invoiced amount per month is charged starting one month after notification of readiness for shipment. If after notifying the Customer an appropriate waiting period such time has passed without action PI is entitled to dispose of the merchandise ordered as it sees fit and to deliver to the Customer at an appropriately extended delivery time.

(6) Prerequisite for PI keeping the delivery time is the Customer's fulfillment of its obligations under the respective contract.

V. Risk Assignment, Insurance, Packing

(1) The risk is assigned to the Customer at the time of shipment of the merchandise; this applies also in case of partial delivery and if PI has agreed to undertake additional items such as shipping costs, delivery, and erection. PI can upon Customer’s request and at its expense insure the shipment against theft, breakage, fire, and water damage and various other coverable risks.

(2) If the shipment is delayed due to circumstances within the Customer's responsibility the risk is assigned to the Customer beginning with the date the order is ready for shipment, but PI must if requested by the Customer at Customer’s cost procure such insurance coverage as it demands.

(3) Delivery must be taken of merchandise delivered even if it has minor flaws. This does not preclude the Customer's rights as set out in Article VII.

(4) Partial deliveries shall be permitted unless the Customer can prove that the partial delivery represents an unreasonable imposition.

(5) With the exception of pallets, no transport or any other packaging meeting the packaging regulations will be taken back [by PI]. The Customer is obligated to effect the disposal of any such packaging at its own expense.

VI. Title

(1) Up to such time as all monies due have been received PI reserves the right of ownership on the merchandise ordered. This title also remains with PI in case of receivables of PI arising from any other ongoing business relationship with the Customer and up to such an amount as PI is entitled to based on the current purchase.

(2) PI is entitled to insure the merchandise ordered at Customer’s expense or at its own risk and to take care of any claim, including customs fees (“ohne Zoll”) are subject to timely presentation of a customs waiver and to approval by the customs agency.

(3) The Customer may not mortgage the merchandise to be delivered, nor pass any rights thereto to third parties as a security, nor make any dispositions to the detriment of any merchandise still property of PI except for actions taken in the context of regular business dealings.

(4) If maintenance and inspection work needs to be performed these must be undertaken in a timely manner by the Customer at its own expense.

(5) In case of liens against the merchandise ordered or any actions brought by third parties the Customer must immediately inform PI in writing in order to enable PI to file suit pursuant § 771 ZPO. Inasmuch as such third party is unable to reimburse PI for the court or out-of-court costs of said suit filed pursuant § 771 ZPO the Customer shall be liable for any damages incurred by PI.

(6) Any processing or use of any such merchandise whose title is still with PI shall be performed by the Customer for and in the name of PI without any obligations arising for PI. In case of any processing, use, or merger of such merchandise with other items not property of PI, the partial property of the newly created item shall be assigned to PI to the extent corresponding to the value of PI’s part at the time of said processing, use, or merging and maintain its safekeeping it safely without any costs incurring for PI.

(7) The Customer is entitled to sell such reserved merchandise or the product newly created using it in the course of its regular business dealings. In such case Customer at the present time and without the requirement for a separate agreement assign property rights to PI to the extent corresponding to the value of PI’s part at the time of said processing, use, or merging and maintain its safekeeping it safely without any costs incurring for PI.

This does not preempt the Customer's rights as set out in Article VII.
preclude the right of PI itself to collect them. PI, however, agrees not to collect the receivables as long as Customer meets its payment obligations arising from the income collected and does not incur any delays and especially does not file for bankruptcy or insolvency. If this be the case PI can demand that the Customer discloses to PI the assigned receivables and the corresponding debtors, providing all data necessary for collecting them, turning over all related documents, and notifying the debtors (third parties) of that assignment.

(8) In case of any violation of the contract through the Customer, especially payment default, PI after issuing a reminder with a fulfillment period is entitled to repossession and the Customer is obligated to release the merchandise. The Customer shall carry any and all costs incurred in the course of such a repossession or release. The enforcement of a property title by PI or a repossession of any delivered merchandise by PI do not constitute a withdrawal from the contract.

VII. Warranty for Faulty Merchandise
In case of faults of merchandise delivered PI shall notwithstanding Article VIII and barring any additional claims be liable as follows:

(1) Any parts or components whose usability for the intended purpose turns out within 24 months after risk assignment to be severely impaired due to a circumstance originating before the risk assignment, especially faulty construction, defective material, or deficient manufacture, shall at reasonable discretion by PI be repaired or replaced. PI must immediately be notified of the determination of any such faults. To maintain its entitlement to replacement, the Customer must notify PI within 10 days after delivery in writing of obvious faults and such faults apparent by inspecting the merchandise after delivery.

(2) If two attempts at correction by PI fail the Customer is, at its discretion, entitled to either demand a price reduction or to withdraw from the contract.

(3) Parts replaced become property of PI.

(4) There will be no warranty for damages occurring due to the following reasons: Unsuitable or improper use, faulty installation or startup by the Customer or a third party, regular wear, faulty or negligent handling, unsuitable operating materials or consumables, deficient building provisions, unsuitable site properties, chemical, electro-chemical or electrical influences, provided they are not caused by PI.

(5) The Customer must after communicating with PI allow PI the required time and opportunity for performance of all repair and replacement deemed necessary in PI's reasonable discretion, otherwise PI shall not be liable for any deficiencies. Only in urgent case of the endangerment of operational safety and to prevent unreasonably extensive damage - whereby PI must be notified immediately - are PI liable for damages caused by the fault the Customer is entitled to remedy the fault itself or have it remedied by third parties and to demand the necessary costs be reimbursed by PI.

(6) The expenses necessarily incurred for repair and/or replacement such as transport, labor, material, and remedial work are carried by PI, whereby it remains within PI's reasonable discretion in each case to determine the most cost effective solution. This obligation does not cover excessive costs caused by the merchandise after its delivery having been moved to a location other than the residence or the business site of the customer unless such transport corresponds to the intended purpose of the item.

(7) The warranty period for the replacement part or the repair extends from the shipment of the replacement part or the completion of the repair to the end of the original warranty of the merchandise. This period, however, shall be extended for the amount of down time caused by the repair or replacement work.

(8) Any modifications or maintenance work performed by the Customer or a third party which is unsuitable or done without prior permission by PI invalidates any warranty for its consequences.

VIII. Liability

(1) If based on legal requirements or the conditions herein PI is liable for damages caused by simple negligence, PI's liability shall be limited as follows: The liability applies only in case of a violation of essential contractual obligations and is limited to typical damages as could be foreseen at the time of entering into the contract. This limitation does not apply in case of loss of life, bodily injuries, and health damage. Inasmuch as the damages are covered by an insurance purchased by PI for that specific incident (except for blanket insurance), PI is only liable for disadvantages suffered by the Customer in connection with the damages such as, for example, increased insurance premiums or interest losses up to the payment of damages by the insurance. No liability shall apply for damages caused by faulty merchandise due to minor negligence.

(2) Any liabilities of PI in case of malicious concealment of a fault, in cases arising from the assignment of warranty or a procurement risk are not affected by any culpability of PI.

(3) Liabilities relating to delivery delays are dealt with in their entirety in Para, 4 of Article IV.

(4) Excluded is the personal liability of legal representatives, agents, and employees of PI for damages they caused due to minor negligence.